

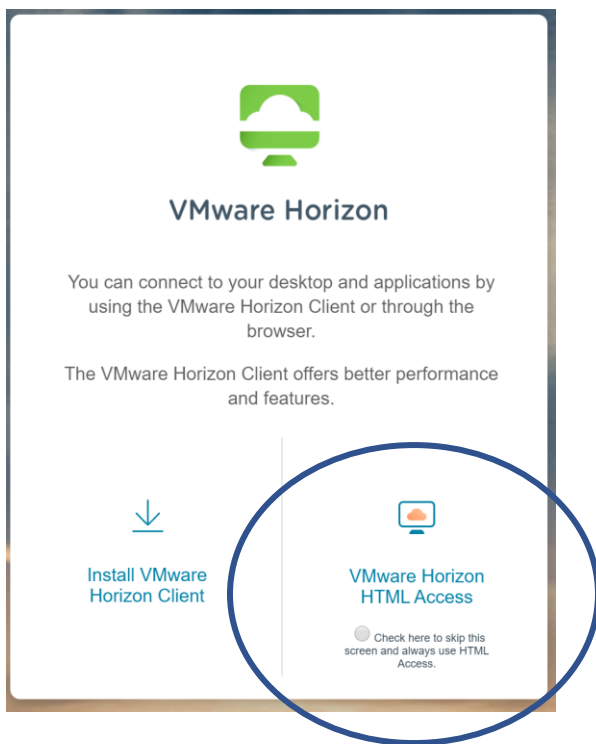
## CITY OF IOWA CITY REMOTE ACCESS

### Before You Begin

- The City is using Duo Mobile Two Factor Authentication for remote access. You must be enrolled and have Duo Mobile installed on a mobile device. To enroll, please contact ITS.
- If you are already enrolled in Duo and you purchase a new mobile device, you will need to contact ITS to activate your new device.

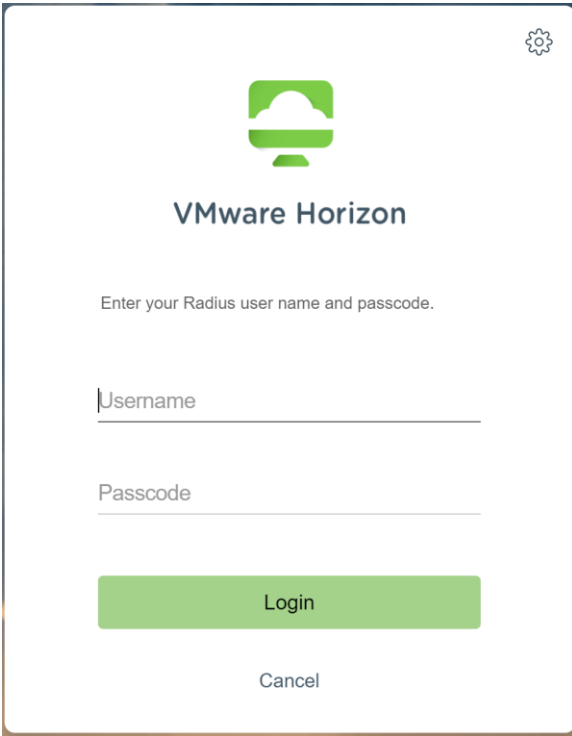
Remote resources can be found on <https://icgov.org/employeeresources> under 'Remote Desktop Services' or directly by going to <https://securecic.iowa-city.org>

When you first access <https://securecic.iowa-city.org> you will be presented with the screen below. Select VMware Horizon HTML access and select the radial button below to remember your choice.



At the next screen, enter your City username and password. Your username and password are same credentials you use to login to your PC at work.

the



VMware Horizon

Enter your Radius user name and passcode.

Username

Passcode

Login

Cancel

Once you have entered your credentials, you will be prompted by Duo on your two-factor enrolled device to Accept or Approve authentication. If you ever receive a login request on Duo that was not initiated by you, decline the request and contact ITS immediately.



City of Iowa City  
VMware View



7:42:49 AM CDT  
October 22, 2019



Once logged in, you will be presented with your available applications or Windows desktops.

